



TENANT RESOURCE CENTER

EMERGENCY & TRANSITIONAL HOUSING RESOURCES FOR FAMILIES

IMPORTANT | PROCESS TO OBTAIN SHELTER:

Housing Crisis Hotline: 1-855-510-2323

Choose your language: 1 for English; 2 para Español; 3 Hmong & then select Option 3

Emergency Family Shelters

Warming House | The Salvation Army | 630 E Washington Ave, Madison, WI 53703

Description: Night-time only. IDs for adults & proof of parentage for minors will be requested for new clients.

Services Include: Case management, meals, shower, & laundry. Transportation to/from school may be arranged for school-aged children. During the day, families are welcome to use The Road Home (128 E Olin Ave, Madison, WI 53713) to access phone, small day room, & case manager.

Phone: Contact the above Housing Crisis Hotline before noon for that evening. All calls are returned between 12PM – 1PM. Or if no phone, stop by in-person at Salvation Army to sign up.

NOTE: Families should make as many alternative sleeping plans as possible; shelter beds are limited & families have been turned away.

Domestic Abuse Intervention Services (DAIS)

Description: Helps families who are experiencing intimate partner violence. To access shelter, call the DAIS Help Line

Services Include: Emergency Shelter, case management, housing advocacy, safety planning, & support groups

Phone: 608-251-4445 or 1-800-747-4045

NOTE: Individuals put on the waiting list due to the limited capacity are provided safety planning & resource referrals.

Family Shelters

YWCA of Madison/ The Road Home

NOTE: These shelters are always full.

Description: Temporary, residential shelters. The Salvation Army manages the waiting list & places families in room openings at YWCA or The Road, as they become available. To be eligible, families must provide IDs for all adults, Social Security cards (or print-outs) for all members, & Birth Certificates for all minors.

Services Include: Private shelter rooms, Case Management, meals (and/or access to shared kitchen), laundry, & shared (or private) bathroom

Phone: Contact the above Housing Crisis Hotline weekly to check-in to update any changes.

Temporary Housing / Agency-Refer or Self-Refer/ No Fees

The Elizabeth House (TEH) / Care Net

Description program for women ages 18-26 who are pregnant w/their first child or women 18-26 who is pregnant with one additional child under the age of 2. Homeless or unstable housing

Services Include: Commitment to full participation in Case Management & house programming. All residents are required to attend school / find employment, & participate in case management. Drug test required

Phone: 608-259-1605 ext. 205 **Fax:** 608-258-9507

www.tenantresourcecenter.org

1202 Williamson Street, Suite 102, Madison, WI 53703 | Monday-Friday, 9 AM-6 PM | Walk in, no appointment necessary.

Campus: 333 East Campus Mall, Student Activity Center, Room 3156. See website for current hours.

Housing Counseling Dane County: 608-257-0006 | Outside Dane County: 877-238-RENT (7368)

Español: 608-257-0006 x1 | Hmong: 608-257-0006 x2 | Campus: 608-216-2321

Administrative: 608-257-0006 x0 | Fax: 608-229-1317



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Temporary Housing / Agency-Refer / No Fees

ARC Maternal & Infant Program (MIP)

Description: For women who are pregnant &/or have an infant 12-mo or younger & currently involved in criminal justice system. Typically a 6-mo program; must be referred by mother's Probation/Parole Officer.

Phone: 608-278-2300

Temporary Housing / Agency-Refer or Self-Refer/ With Fees

Family Stabilization Program

Description: Family Stabilization Program serves families moving from shelter to housing, as well as families at risk of eviction.

Services Include: With the help of case management, families develop skills imperative to increase stability. Clients may be eligible for one-time emergency funding, which may prevent homelessness. Families must have at least one child under age 18. Program participation may last up to one year.

Phone: Direct: 608.250.2209 or General: 608.256-2321

Seton House | Society of St. Vincent de Paul | 1301 Williamson St, Madison, WI 53703

Description: Residential housing services in apartment-like setting for women w/young children; must have steady income source (\$325/mo-\$425/mo). Contact directly to obtain application & learn about program fees

Services Include: Furnished housing

Phone: 608-819-1061

3rd Street Program | YWCA | 101 E Mifflin St, Madison, WI 53703

Description: For single mothers w/1 child aged 0-5 yrs-old.

Contact directly to obtain application & learn about program fees.

Services Include: Furnished housing

Phone: Call Nancy at 608-257-1436 x 2

Second Chance Apartment Project | YWCA | 101 E Mifflin St, Madison, WI 53703

Description: This project is a partnership between YWCA & the Road Home. This priority uses the priority list

Services Include: Rent assistance & case management

Phone: 608-257-1436 x 2

Family Housing | Porchlight, Inc. | 306 N Brooks St, Madison, WI 53715

Description: Income-based fees. Complete application & submit to Main Office, then wait 5-business days after you send it in to contact Porchlight to "activate" your application. Applications can be found by the above address or online at www.porchlightinc.org/documents/PorchlightHousingApplication.pdf

Phone: 608-257-2534

Temporary Housing / Agency-Refer/ With Fees

Rapid Rehousing | YWCA, the Salvation Army, The Road Home, & United Way

Description: This project uses the priority list. Must have income to afford rent.

Services Include: Shallow rent assistance & case management

Phone: Call Housing First coordinator at 608-257-1436, option 2

House-ability | YWCA, the Salvation Army, & The Road Home

Description: Income-based fees. Eligible families are homeless & have a parent/guardian w/a documented disability. This uses priority list

Phone: Call Housing First coordinator at 608-257-1436, option 2

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